

8<sup>th</sup> April, 2020

*A short note of acknowledgment & thanks*

Hi, my name is Mike Rehbein and together with my wife Ang, we are the owners of Little Wishes Carina.

As local residents and parents of teenage children, we live in and love our local community.

Little Wishes have been actively managing the implications of Covid-19 since January.

We have extensively reviewed our practices and policies which includes:

- ✓ Extensive communication to all families through multiple mediums
- ✓ Additional hygiene practices
- ✓ Restrictive access arrangements
- ✓ Additional staffing
- ✓ Catered drop-off and pick-up procedures
- ✓ Child illness procedure
- ✓ Travel investigation procedures
- ✓ Implementation of National Department of Education, Queensland Department of Health, Queensland Department of Education requirements
- ✓ Creation of a closed room for Little Wishes families on Storypark to share relevant information

To assist families at home, our wonderful and creative Educators have developed in-house videos, activities, readings, playtime, storytelling, puppet shows and more. These are being continually updated and shared with all our Little Wishes families through a private portal.

Our families at home are still in contact with our children and Educators sharing their day which is so important to continue the personal connection between the children at home, their friends and Educators.

Our supportive families are offering donations of non-perishable items which builds on our community approach which we are so appreciative of.

Ang and I wish to thank each and every one of our Little Wishes professional team. From our senior management team, all our Educators, our Cook, our front desk multi-tasker through to all our suppliers, handyman, gardener and specialist services.

Little Wishes is proud to support in different ways all our families particularly our 'front line' families, in this difficult time.

On behalf of myself and Ang, I wish to thank everyone in our 'Little Wishes family'. Without doubt, we are stronger together!

Warm regards,



Mike Rehbein

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